

Ministry of Higher Education

Syrian Virtual University



الجمهورية العربية السورية

وزارة التعليم العالمي

الجامعة الافتراضية السورية

# Course Description: Principles of Marketing

#### • Basic Information:

Course Name	Trade Mark Management
Course ID	BM764
Contact Hours (Registered Sessions)	14
Contact Hours (Synchronized Sessions)	14
Midterm Exam	-
Exam	75 min
Registered Sessions Workload	14
Synchronized Session Workload	14
Credit Hours	28

#### • Pre-Requisites:

Course	ID
None	

### • Course General Objectives:

The course aims to clarify the concept and value of the brand and identifying the sources of building a positive value for the brand, starting with brand awareness to the brand's associations, perceived brand quality and brand loyalty. It also aims to identify ways of selecting and building brand elements as well as brand promotion strategies.

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# • Intended Learning Outcomes (ILO):

Code	Intended Learning Outcomes
ILO1	Understand brand concept
ILO2	Find out what brand value and its elements are
ILO3	Learn the steps to build a strong brand
ILO4	Understand the types of brand associations
ILO5	Identify the most important theories of brand loyalty
ILO6	Identify the perceived quality of the brand
ILO7	Understand how to select brand elements
ILO8	Understand how to design marketing programs to enhance brand value
ILO9	Understanding the mechanism of developing integrated marketing communications that enhances the value of the brand
<b>ILO</b> 10	Learn to measure the sources and value of the brand
<b>ILO</b> 11	Identify strategies to promote brand value

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<b>ILO</b> 12	
	Learn strategies for trademark renewal and revocation

- **Course Syllabus** (28 hours of total synchronized sessions; 28 hours of total Recorded Sessions)
  - **RS**: Recorded Sessions; **SS**: Synchronized Sessions;

ILO	Course Syllabus	RS	SS	Туре	Additional Notes
				Exercises	The theoretical and practical
				Assignments	sections are integrated
ILO1	Chapter 1: brand concept			□ Seminars	
				Projects	
				Practices	
				Others	
				Exercises	The theoretical and practical
	Chapter 2: brand Equity and			Assignments	sections are integrated
ILO2	its elements			□ Seminars	
1202				Projects	
				Practices	
				□ Others	
				Exercises	The theoretical and practical
	Chapter 3: the steps to build a			Assignments	sections are integrated
ILO3	strong brand			□ Seminars	
1205	strong brand			Projects	
				Practices	
				□ Others	
	Chapter 4: brand associations			Exercises	The theoretical and practical
				Assignments	sections are integrated
ILO4				□ Seminars	
11.04				Projects	
				Practices	
				□ Others	

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ILO5	Chapter 5: brand loyalty	Image: SeminarsExercisesThe theoretical and practicalImage: SeminarsSeminars
		<ul> <li>Projects</li> <li>Practices</li> <li>Others</li> </ul>
ILO6	Chapter 6: perceived quality of the brand	<ul> <li>Exercises</li> <li>Assignments</li> <li>Seminars</li> <li>Projects</li> <li>Others</li> </ul>
ILO7	Chapter 7: selection of brand elements	<ul> <li>Exercises</li> <li>Assignments</li> <li>Seminars</li> <li>Projects</li> <li>Others</li> </ul>
ILO8	Chapter 8:designing marketing programs to enhance brand value	<ul> <li>Exercises</li> <li>Assignments</li> <li>Seminars</li> <li>Projects</li> <li>Others</li> </ul>
ILO9	Chapter 9: developing integrated marketing communications that enhances the value of the brand	<ul> <li>Exercises</li> <li>Assignments</li> <li>Seminars</li> <li>Projects</li> <li>Others</li> <li>The theoretical and practical sections are integrated</li> </ul>
ILO10	Chapter 10:measurering the sources and value of the brand	Image: ExercisesImage: ExercisesThe theoretical and practicalImage: ExercisesAssignmentssections are integratedImage: ExercisesSeminars

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				2	Projects Practices Others				
	Chapter 11: strategies to				Exercises Assignments	The theoretical and practica sections are integrated			

			×	Practices	
				Others	
				Exercises	
			×	Assignments	
IL012	Chapter 12: strategies for			Seminars	The theoretical and practical
11012	brand renewal and revocation		? P	rojects	sections are integrated
			×	Practices	
				Others	

Projects

# • Assessment Criteria (Related to ILOs)

ISC		Ex	Exams	Rpt	Reports
PF2F		PW			

			Assessment Type							
ILO Code	ILO	Intended Results	ISC	PW	Ex	PF2F	Rpt			
ILO1	brand concept		Х	Х	Х		Х			
ILO2	brand equity and its elements		Х	Х	Х		Х			
ILO3	the steps to build a strong brand		Х	Х	Х		Х			
ILO4	the types of brand associations		Х	Х	Х		Х			

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ILO5	brand loyalty	X	Х	X	Х
ILO6	the perceived quality of the brand	X	Х	X	Х
ILO7	Selection of brand elements	X	Х	Х	Х
ILO8	Designing of marketing programs to enhance brand equity	X	Х	Х	Х
ILO9	developing integrated marketing communications that enhances the value of the brand	X	Х	Х	Х
ILO10	measureing the sources and value of the brand	X	Х	Х	Х
ILO11	strategies to leverage brand equity	X	X	X	Х
ILO12	strategies for brand renewal and revocation	X	Х	X	Х

#### 7-Practice Tools:

Tool Name	Description		
NA			

# 8-Main References

Aaker, D. A.(1991) Managing brand equity: capitalizing on the value of a brand name. New York: The Free Press.

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Aaker, D. A. (1996) **building strong brands.** New York :The Free Press.

Keller, K. L. (2013) **Strategic brand management: building, measuring, and managing brand equity**, 4<sup>th</sup> Edition, Upper Saddle River, NJ: Prentice Hall.

### 9-Additional ReferencesN

Clow, K., and Baack, D. (2010) **Integrated advertising, promotion, and marketing communications**. 4<sup>th</sup> edition, Upper Saddle River NJ: Pearson

Keller, K. L. (1993) "Conceptualizing, measuring, and managing customer-based brand equity", **Journal of Marketing**, Vol.57, January, pp.1-22.

Keller, K. L. (2003) "Brand synthesis: the multidimensionality of brand knowledge", **Journal of Consumer Research**, Vol.29, March, pp.595-600.